



JusticeConnect AVL for Windows **SETUP GUIDE**

iFOCUS
CONSULTING

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JusticeConnect | AVL – Procure Software

If you don't have the JusticeConnect AVL setup file, click the following link to request via email.
support@justiceconnect.us

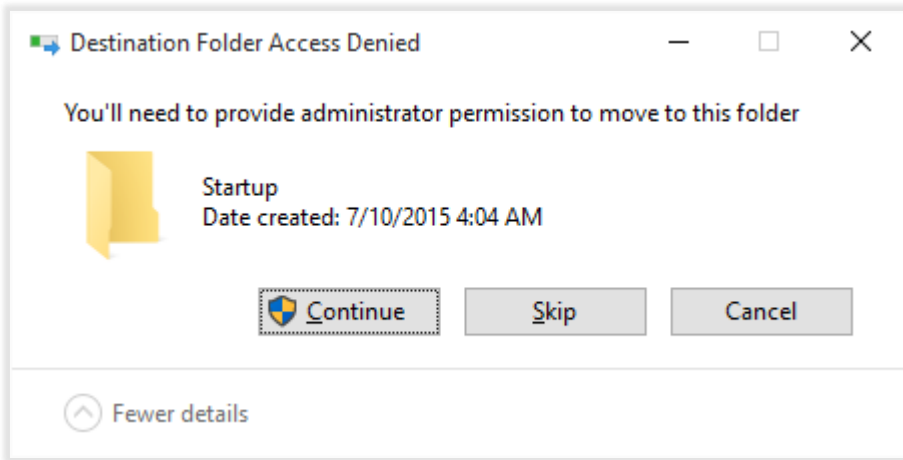
.NET 4.6 is required. If needed it will be installed automatically as part of the setup process.

JusticeConnect | AVL – Deploy Software

IMPORTANT NOTE:

To make the AVL software run automatically you must copy the executable file into the Startup directory.

Setup/ Application Executable: JusticeConnectAVL_setup.exe
Startup Directory: C:\ProgramData\Microsoft\Windows\Start Menu\Programs\StartUp

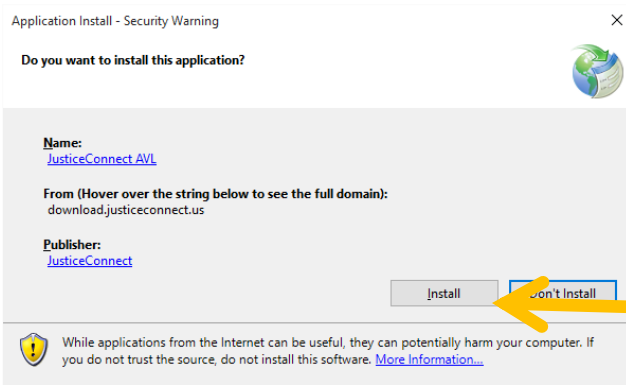


Tip: Login as an Administrator or provide credentials when copying file into the Startup directory.

Once in the startup directory, the program will automatically open for all users on the Windows computer.

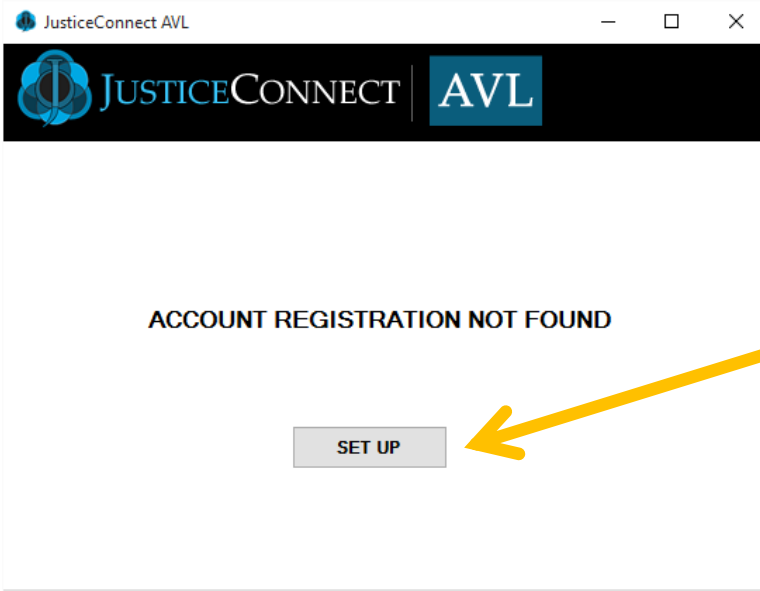
First time setup must be run within each users profile to associate the logged in user to the correct CMI username and UNIT ID. Once first-time setup is performed, the software will automatically open and run with no further user interaction.

JusticeConnect | AVL – First Time Setup



A Windows Security Warning prompt will display when the software is first launched for a user profile that is not setup.

Click **Install** to continue



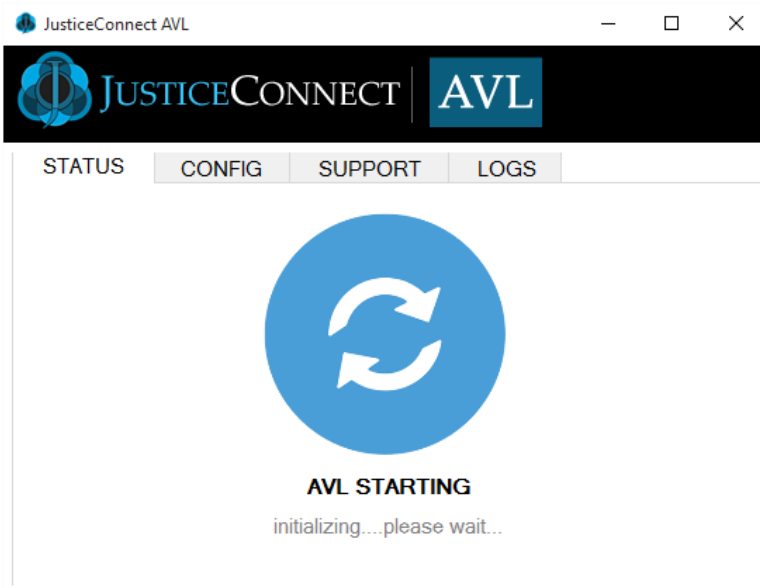
Click **Setup** on the first loading screen.



- Select the **Source** COM Port for your External GPS Device
- Select your GPS specific **Baud** rate (*default 4800*)
- Provide your **Agency ID** (*provided by your agency administrator*)
- Provide CMI **Username** to register your account
- Provide CMI **Password** to authenticate your initial setup settings
- Click **Apply**

JusticeConnect | AVL – Status Screens

STARTING

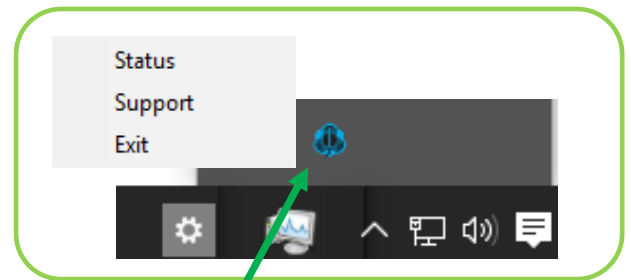


A message will display when the software first runs to initialize GPS device.

RUNNING



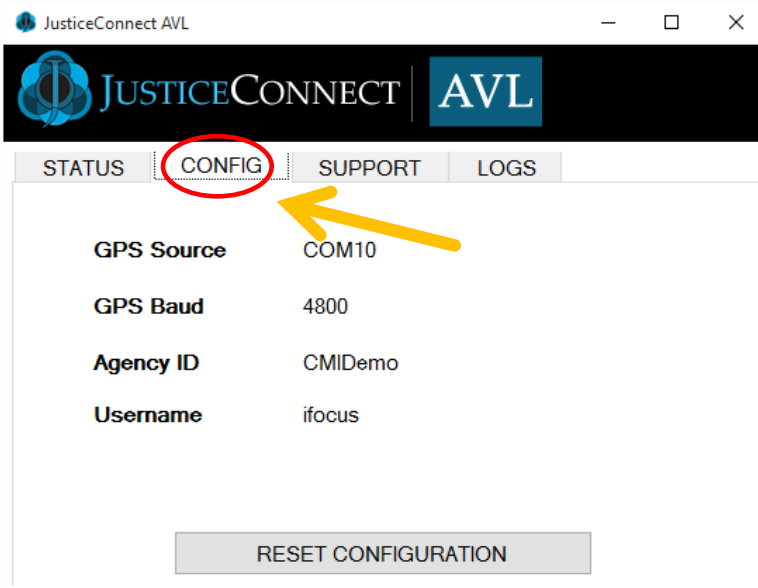
A status message displays when the software is successful **running**.



Once installed the software will **allows open minimized** in the tray. Right click icon for option menu.

JusticeConnect | AVL – Detail Screen

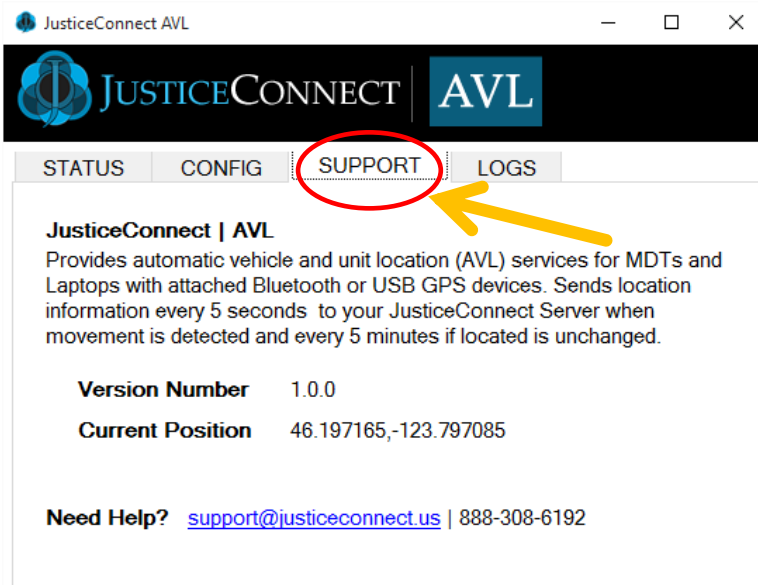
CONFIG



Current configuration is displayed within the CONFIG screen.

To update settings click on **RESET CONFIGURATION**.

SUPPORT



GPS data will be sent to the JusticeConnect Server automatically based on a specific schedule.

- Every 5 seconds if movement is detected or if GPS location has changed.
- Every 5 minutes if GPS location has not changed.

JusticeConnect | AVL – Errors and Troubleshooting

Communication errors will cause the App to show error messages.



AVL ERROR data can occur if the GPS device is not plugged in, or your COM port has changed.



AVL ERROR data can occur if the computer is not connected to the Internet.

JusticeConnect | AVL – Frequently Asked Questions

1. **Will the software always run?** JusticeConnect AVL will run in the background and transmit location data to the JusticeConnect Server. If the logged in user is listed as “On-Duty” within the CAD an icon will appear within the Dispatch COP Map showing the associated Unit number.
2. **Will the software store and display my location even if I am not “On-Duty”?** JusticeConnect AVL will transmit location data whenever your device is powered on. The location data is not stored or saved if the logged in user is not listed within the CAD as “On Duty”.
3. **Does the software have to be configured for all users separately on the Windows Device?** The technology and security used for the JusticeConnect AVL software requires that the initial setup be performed within each users profile within the Windows environment. Once configured the software will launch in the background and the status can be seen by clicking on the icon within the status tray near the clock.
4. **How are software updates delivered?** Whenever JusticeConnect AVL starts it connects to an external system to check for available updates. Updates are performed in the background and no user or administrative action will need to be performed.
5. **What if my CMI password changes, will I have to deal with updating passwords within the software?** The user’s password is not saved within the JusticeConnect AVL system. The software asks for it during the initial install to authenticate the user and establish a link between the user profile and the server. This means that you will never need to provide your CMI password again, unless you re-install the software.
6. **What if I get errors during installation, do you offer other support options?** Please email or call us with additional questions or errors.

JusticeConnect Support

Product Details: <http://justiceconnect.us>

Email Support: support@justiceconnect.us

